Resetting the router resulted in no internet access via fiber optic cable

Overview

No Internet after resetting the router [Fix] We have noticed that after resetting the router, a wireless connection is created, but when a device is connec.

Key Takeaways

A fiber optic router reset can result in no internet if the device loses its ISP connection or requires reconfiguration.Check Physical Connections

Ensure all cables are securely connected. The fiber line should be firmly plugged into the router's WAN or Internet port, and any Ethernet cables linking the modem and router must be properly seated. Loose or disconnected cables are a common cause of connectivity issues after a reset .

Power Cycle the Router

Unplug the router and any connected modem for at least one minute, then plug them back in. This allows the router to refresh its configuration and re-establish a connection with your ISP .

Reconfigure Network Settings

After a factory reset, your router may need reconfiguration:

• Log in to the router's admin panel using the default credentials.

• Re-enter your ISP login details if required.

© 2026 ALFA PRO COMMUNICATION SYSTEMS (Pty) Ltd - All rights reserved

• Set up Wi-Fi SSID and password.

• Reapply any custom settings like port forwarding or parental controls .
Reset Network Protocols on Devices

If your computer or device cannot access the internet:

• On Windows, go to Settings > Network & Internet > Advanced Network Settings > Network Reset and click Reset Now.

• Open Command Prompt as administrator and run:

ipconfig /releaseipconfig /renewnetsh winsock resetipconfig /flushdns

This clears corrupted network configurations and allows devices to reconnect .

Check DNS Settings

Incorrect DNS settings can prevent internet access. Consider switching to a reliable DNS server such as Google DNS (8.8.8.8, 8.8.4.4) or Cloudflare DNS (1.1.1.1) if your current DNS is unresponsive .

Verify ISP Status

Sometimes the issue is external. Confirm that your ISP is not experiencing outages and that your account is active. If the problem persists after all troubleshooting, contact your ISP for assistance . By systematically checking connections, power cycling, reconfiguring the router, resetting network protocols, and verifying DNS and ISP status, you can restore internet access after a fiber optic router reset.

Article Content

Restart or Factory Reset a GFiber Device

If you''re having trouble with your internet connection, first try restarting your device by following the instructions below. If that doesn''t

Related Video Reference

This video was associated with the source search result. Verify technical details against current product documentation and project requirements.

© 2026 ALFA PRO COMMUNICATION SYSTEMS (Pty) Ltd - All rights reserved

Contact Us

Continue your research online:

Website: https://alfa-pro.co.za
Technical inquiry: https://alfa-pro.co.za/contact.html

This document is for preliminary research. Verify specifications against current standards, product documentation and project requirements.

© 2026 ALFA PRO COMMUNICATION SYSTEMS (Pty) Ltd - All rights reserved